

SEATTLE FEDERAL EXECUTIVE BOARD'S
TRAINING SERIES FOR SUPERVISORS AND MANAGERS

CONFLICT RESOLUTION SKILLS FOR SUPERVISORS

MARCH 2-3, 2016, WEDNESDAY-THURSDAY
(8:30 AM. – 4:30 PM.)

JACKSON FEDERAL BUILDING
915 2ND AVENUE, SEATTLE
ROOM 3090

NO COST FOR THIS SEMINAR
BUT
REGISTRATION
REQUIRED.



COURSE OBJECTIVES:

- DEFINE AND RECOGNIZE SIGNS AND PATTERNS OF CONFLICT
- NAME FIVE DIFFERENT WAYS TO ADDRESS CONFLICT AND EVALUATE WHEN TO USE EACH OF THEM
- DRAW INTERESTS, VALUES AND NEEDS FROM CONFLICT NARRATIVES.
- COACH PEOPLE TO HAVE DIRECT CONVERSATIONS.
- FACILITATE 2 OR MORE EMPLOYEES IN A DISCUSSION ABOUT CONFLICT

INSTRUCTOR:
TOM MELANCON, MANAGER
SFEB DISPUTE RESOLUTION PROGRAM.





SFEB SEMINARS FOR MANAGERS AND SUPERVISORS
**CONFLICT RESOLUTION SKILLS
FOR SUPERVISORS**

**March 2-3, 2016, JFB Rm 3090
Wednesday-Thursday**

REGISTRATION

**THERE IS NO COST FOR THIS TWO DAY SEMINAR BUT
REGISTRATION IS REQUIRED.
REGISTRATION IS NOT FINAL TILL CONFIRMED.**

Name: _____

Agency: _____

Position: _____

Email: _____

Phone: _____

SEND COMPLETED REGISTRATION TO:

FAX: 206-220-6132

EMAIL: SEATTLEFEB@GSA.GOV